ANSWER AND RESPONSES TO CLAIMS PRESENTED ON THE RECORD IN THE UCO OFFICER'S COMMITTEE MEETING ON APRIL 25th, 2024.

UCO OFFICERS COMMITTEE,

Plaintiff,

vs.

BOARD SYNERGY CLUB,

KELLY JANSSEN,

Defendants,

DEFENDANTS' ANSWER TO PLAINTIFF'S CLAIMS

COMES NOW the Defendants, KELLY JANSSEN, and the BOARD SYNERGY

CLUB, and presents it's Answer and responses to the Plaintiff's Claims as follows:

The defendants are asking that these claims cease as they are false. The defendants are also asking that these false claims be retracted at the next UCO Officer's Meeting and in a Special Edition LCAM Report or ad-hoc UCO Reporter Article from the UCO President delivered electronically before the election, to allow Mr. Janssen a somewhat fair chance in the upcoming May 3rd, 2024, UCO election.

UCO'S PURPOSES PERTITENT TO THESE CLAIMS

UCO was formed in 1982. According to Mr. Foster, "UCO is the organization that functions as the master property management firm inside Century Village. Specifically, we manage and maintain common property and the major common contracts that are – exist in the community." The details of this arrangement can be found in the <u>UCO-Associations Bi-Lateral</u> <u>Agreement</u> that every association signed in 2004. According to UCO's by-laws, UCO is "to keep the unit owners in Century Village informed on matters of common interest by any and all appropriate means..." It also states, a common heard mantra, "UCO shall not interfere with the internal affairs of any association..."

ORIGINS OF THE BOARD SYNERGY CLUB

Mr. Janssen, being newly appointed as an unpaid, volunteer Association President, with virtually no training or relevant experience, would visit UCO to try to understand his responsibilities to perform his fiduciary responsibility as best he could. It quickly became apparent to Mr. Janssen that there were hundreds of other board members in need of the same information. Mr. Janssen saw an opportunity to improve communication with the roughly 1,500 volunteer board members.

After several conversations in UCO, Mr. Janssen submitted a written request to then UCO President David Israel on two different occasions about starting an ad-hoc UCO Board Synergy Committee which Mr. Foster thought was a good idea. Mr. Foster brought the proposals to Mr. Israel, who was out of the office due to a serious medical issue. Mr. Israel did not want to create a new committee. Mr. Foster told me to be patient and try again after the elections. Mr. Foster felt the next regime (Mr. Fabbro) may be more willing to implement this.

By this point a group of delegates and owners had begun meeting weekly to network on how to be more effective board members. This group, who at this point were calling themselves the *Board Synergy Get-Together*, continued to meet, and Mr. Foster was asked if he wanted to be included in our weekly meeting minutes. He said he would.

By this point Mr. Foster was so impressed with what Mr. Janssen was doing that he recommended the then UCO President, Mr. Israel, to appoint Mr. Janssen as an ad-hoc Executive Board member which he did, and the Executive Board approved unanimously, as did the Delegates.

Mr. Foster has received every email sent by the club almost since its inception. Many other UCO Officers and volunteers have attended Board Synergy Club meetings and added their name to the voluntary email distribution. Mr. Janssen has spent many hours in the UCO office as a member of the Executive Board trying to learn his responsibilities as an Association Board member, but over time he started to get strange non-responses like "why do you want to know that?" Eventually, Mr. Janssen stopped going into the office because he was getting more non-answers than answers.

Mr. Janssen would stay in touch with Mr. Foster to make sure there were no concerns about anything the club was doing. As recently as December, shortly before Mr. Janssen announced he would run for UCO President, he spoke, in the UCO Office, with Mr. Foster who said he reviews the club's Action Register, reads its minutes, appreciates it doesn't criticize UCO, and said keep doing what you are doing.

The Board Synergy Club still believes they should be a UCO ad-hoc Committee and they would be happy to work with Mr. Fabbro and Mr. Foster and all the other officers, employees, and volunteers to help Century Village have well-informed and capable boards.

THE ELECTION

Once Mr. Janssen announced he was running for UCO President, the attitude of several people in the UCO Office towards Mr. Janssen became hostile. Strangely, outside the office some of those same people would be very friendly and encouraging. A few told him, often

through another person, not to talk to them because they were worried about retaliation from UCO if they were seen with Mr. Janssen.

Despite Mr. Foster and Ms. Robinson and others telling Mr. Janssen that he had no chance against Mr. Fabbro, he lost the election by only 7 votes. There have been several vacancies in UCO since the election. A UCO Executive told someone very close to Mr. Janssen (knowing he would get the message) that there is "no way they are going to let Kelly fill one of these open positions."

UCO must hold another election for the open Recording Secretary position, and Mr. Janssen is a candidate. They are going to extraordinary lengths to influence the outcome of this election which will be discussed in the following paragraphs.

THE INCIDENT

The election results made the UCO Officers nervous that the Board Synergy Club's popularity is contributing to Mr. Janssen's unexpected popularity in the UCO elections. With another election just eight days away, the Officer's on their April 25th, 2024, Officer's Committee Meeting made false claims about Mr. Janssen and the Board Synergy Club that he facilitates. We believe this to be an attempt to hurt his popularity and influence the upcoming UCO election. They have posted this video on the official Century Village UCO Blog within their website (https://unitedcivic.org). They have also posted this video on YouTubeTM for all to see. It can be viewed at <u>https://www.youtube.com/watch?v=d8m8DyyFHzA&t=1621s</u>. The discussion about Mr. Janssen and the Board Synergy Club starts at 22:26 and continues for about 9 minutes.

THE CLAIMS

Exhibit A – From April 25th, 2024, Officer's Committee Meeting Transcript

Mr. Fabbro: One of the things that's kind of like on my mind and on Donald's mind for those of you that...I'm having some issues with this Synergy Club. Mr. Kelly, I think, is overstepping his bounds on a lot of different things; and the VP's got to be on their end game. Because this guy is promoting certain things that he shouldn't be promoting. Right. Those of you that saw the last minutes, he now wants to get the management companies, the associations to gang up on the management companies, to make a wish list for them, and how they can try to get a better price if they pool together. He shouldn't be involved in that. Okay.

1. <u>Ganging up on management companies to get better prices</u>. This allegation is unknown to the defendants and therefore denied. The Board Synergy Club is doing almost the opposite of what the plaintiffs think is happening. The Board Synergy Club believes associations may be better served by purchasing additional services from our property managers. They are asking the property managers if this is something they could provide to associations for an additional fee, of course. All the discussions are about increasing services and potentially fees, not decreasing prices. They believe that paying for more professional services is going to save everyone money in other ways over time. They are trying to create real long-term value for residents and make board members more effective in their voluntary, unpaid roles.

Exhibit B – From April 25th, 2024, Officer's Committee Meeting Transcript

Mr. Fabbro: I mean we spoke to Eva today and Eva has reached out to her legal department who she has not heard from because two of the websites that he put together one is https://cenvil.com and the other one is Century Village Something Inc (It's actually https://centuryvillagewest.com) so I think that they have their rights, I don't think he could be using those websites to get people to go on to. She has not heard back from her legal department.

2. <u>Don't have rights to websites</u>. Before posting anything on-line, the Board Synergy Club contacted W.P.R.F., INC. and asked if there were any concerns about what they

were going to post. Beyond that, the club has assured W.P.R.F., INC. that if they have any concerns about any statements, documents, etc., they will immediately remove them with no questions asked. The club's goal with the websites is to consolidate all the information that residents may need in a single place.

Furthermore, Century Village is no longer Trademarked. This trademark was cancelled February 21st, 2014. W.P.R.F., INC. confirmed that the club was free to use the term "Century Village" on the websites.

Exhibit C – From April 25th, 2024, Officer's Committee Meeting Transcript

Mr. Fabbro: But I think we're going to have to as UCO, we need to be on our end game. If people come in, be ready to answer the questions and don't get ganged up. If somebody comes in and you feel like...call one of the other VPs in, call Donald in, call anybody in. Don't get (unintelligible) into a one-on-one with some of these people because that's what they're looking for. They're looking for the hole in the wall. I'm a big guy.

3. <u>Looking for the hole in the wall</u>. This allegation is unknown to the defendants and therefore denied. There is zero talk of doing anything covert against UCO. The club does not even think like this. The Board Synergy Club is not a top-down command and control organization, like UCO. It is structured very differently, there is no hierarchy. Mr. Janssen facilitates and takes the title President merely out of convention. Mr. Janssen's opinions are no more important than anyone else in the club. Mr. Janssen's emails document many instances where he acknowledges that almost all the good ideas the club has acted on were not his ideas but came from different participants. The club believe this is critical to their success; they listen to and embrace new ideas. It is UCO's top-down structure that thinks "force-first" to solve problems, that makes Mr. Fabbro state that he is a big guy. This veiled threat of power is present in some of the other claims.

Exhibit D – From April 25th, 2024, Officer's Committee Meeting Transcript

Mr. Foster: Seeing here reading these minutes is this club register with no one anywhere is essentially creating their own UCO. Subcommittees that do things like review our security contract.

4. <u>Creating their own UCO</u>. This allegation is unknown to the defendants and therefore denied. Some of these claims are so ungrounded in facts that it takes effort to try to understand where they come from. It is like a sentence built from words from different paragraphs. The Board Synergy Club has never discussed creating subcommittees. They did an experiment with a workshop to try to make progress on some action items, but it didn't maintain any momentum. The club has discussed having people attend UCO committee meetings and take notes about the important discussions to better educate everyone. The idea being that board members are already too busy and if we could share the responsibility of staying current on important happenings, we would all benefit. We don't need 25 Synergy people at every committee meeting.

Then the conversation jumps from subcommittees to implying the club is planning on reviewing security contracts. The club has never discussed reviewing any UCO contracts. They have discussed reviewing our own Association's Seacrest contracts with the aim of clarifying what is in and out of scope as well as possibly including some additional services that we would pay additional fees for, and possibly removing services we don't want or need. Essentially, board members want contracts that people off the street with no background or training can read and understand.

Again, this top-down mentality is present, implying that to exist, the club needs to be registered somewhere, presumably, so it can be controlled and threatened.

Exhibit E – From April 25th, 2024, Officer's Committee Meeting Transcript

Mr. Foster: They had the temerity to ask our security director to attend their meeting. I answered in his stead said no he won't be attending your meeting, but your club members are more than welcome to attend our security committee meeting and gave the date and time.

5. <u>Temerity (excessive confidence) of asking the director to attend a meeting</u>

and share information. This allegation is true. In the April UCO Reporter, Mr. Fabbro reiterated his statement that "Unit owner and board member education will be our GREATEST PRIORITY (Emphasis added). We will be using EVERY MEANS (Emphasis added) of communications available to us (UCO) to get the job done." The club mistakenly assumed that every means of communication would include honoring a simple request to talk to a group of delegates and owners and delegates eager to learn and understand and allowing them to ask questions. That was very temerarious of the club.

Exhibit F – From April 25th, 2024, Officer's Committee Meeting Transcript

Mr. Foster: It looks like they're setting up their own cable committee where people who have problems with cable are going to this club instead of the actual holder of the contract who oversees it. And now we have Ira, we have Fausto. You know we solve a lot of these problems without inaccuracies and effectively.

6. <u>Creating a Cable Committee</u>. This allegation is unknown to the defendants and therefore denied. The Board Synergy Club have never discussed creating a cable committee. Mr. Janssen personally has less than zero interest in any kind of cable technical support and would not entertain any such activity. How can the Plaintiffs be so misinformed about what the club is doing? Where are these temerariously false claims coming from? It is hard to understand how this could be a claim made in good faith. It could not be further from the truth. Many of these claims are looking hard for something that isn't there, but this one is beyond belief.

One thing that UCO could do is put together a document on the procedure for cable issues. The club would excitedly follow and share any such procedures, but in their absence and with little reliable information, residents are left to improvise or try to learn what the process should be.

Another characteristic of top-down organizations is they tend to hoard knowledge to retain power. This is very outdated thinking and is ineffective in the long run. The only modern organizations that can survive with this top-down structure generally have some form of monopoly and they try to dismantle any competition they see as a threat.

Exhibit G – From April 25th, 2024, Officer's Committee Meeting Transcript

Mr. Foster: The property management thing does concern me. This is brokering. Let's see if we can bring another vendor. Let's see let's see if we can all get together and negotiate better deals, which is very nice, but that's nothing that the club should be doing or we should be doing, and we don't.

7. <u>Brokering (to arrange something such as a deal, agreement, etc. between</u> <u>two or more groups or countries</u>). This allegation is unknown to the defendants and therefore denied. This has been addressed in Claim #1. The Board Synergy Club is not trying to negotiate any deals. As individual associations, they are talking about what changes or additional services would be beneficial to their association. They find it helpful to talk to other people dealing with the same issues and hear their ideas.

Mr. Foster correctly points out that UCO, although it would be beneficial, does not use its power to negotiate on behalf of the association, because they are not allowed to interfere with the internal workings of any association. However, UCO needs to realize that part of the internal working of associations, is meeting with other unpaid volunteers with limited resources to learn in an efficient manner how to run their association better, i.e. attending Board Synergy Club meetings and visiting <u>https://boardsynergyclub.com</u>. As will become clear in Exhibit K, UCO is trying to pressure another organization (W.P.R.F., INC.) to prevent us from meeting, which will negatively impact the internal workings of many associations.

Exhibit H – From April 25th, 2024, Officer's Committee Meeting Transcript

- *Ms. Robinson*: The one the one sentence that really stood out to me in this, when we were talking about this really bothered me was holding Century Village, which I don't know what they mean by Century Village, that's a geographic location.
- Mr. Foster: Right.
- *Ms. Robinson*: ...holding Century Village responsible for deficiencies in security. That is threatening a cause of action.
- Mr. Foster: Absolutely it is.
- *Ms. Robinson*: And I think we need to get legal counsel involved when someone threatens a cause of action. That's just my opinion. The officers have to decide. That one issue, that one sentence that was published I believe needs to be put on record.
- Mr. Foster: Yeah.
- Ms. Robinson: Someone has threatened a cause of action.
- Mr. Foster: Consider it done.

8. Threatening a cause of action (a set of facts sufficient to justify suing to

obtain money or property.). This allegation is unknown to the defendants and therefore denied. It sounds like a UCO Executive is suggesting they sue the Board Synergy Club. Mr. Janssen has previously been sued with knowingly false claims since he moved to Century Village less than two years ago. He successfully defended those claims, and he is defending the false claims put on the record April 25th at the UCO Officer's Meeting.

According to the UCO by-laws, "The Delegate Assembly shall perform the following duties: ...Supervise all Officers, agents, and employees of UCO, and ensure that their

duties are properly performed..." After reading this, does that "one sentence" taken out of context, sound that out of line?

Towards the end of this meeting (see Exhibit M), Mr. Foster indicates that he believes this to be an unfortunate choice of words describing a benign activity that UCO is highly sensitive to.

The conversation in Exhibit H also seems to say that, while believing it to be unintentional, Mr. Foster committed to using our fees to engage legal counsel over a frivolous phrase in a club email. In Mr. Foster's defense, he is just a paid employee of UCO that needs to follow the Officer's direction, if he wants to keep his job. To try to avoid potential future legal expenses for the residents of Century Village, and unnecessary work for the LCAM and other organizations, the Board Synergy Club will be more careful with its meeting minutes in the future.

Exhibit I – From April 25th, 2024, Officer's Committee Meeting Transcript

Ms. Caputo: I agree. That's the thing.

- *Ms. Robinson*: I mean, the rest to me is, yes, I agree that it's all not good, but it's all blah blah as far as I'm concerned. They want to negotiate with Seacrest, fine Seacrest is a big organization. They'll let them know what it costs to do all these wonderful things.
- *Mr. Foster*: And having sat through nearly two years of depositions over security matters, I can tell you that these committee meetings that we have and Stew chairs every month saved our ass. We were watching the store, and we were able to demonstrate this is the kind of thing that can make us go sideways. It needs to stop.

9. <u>A UCO Committee saved our ass</u>. This allegation is not directed at the Board Synergy Club but is strange, nonetheless. This was a case where a woman was murdered in her Century Village condominium in September 2020, and United Civic Organization and Platinum Security Group paid a combined 7-million-dollar settlement. We fail to see a connection or anything instructional about this outcome. Much of this is public record at https://mypalmbeachclerk.com under case: 50-2021-CA-010726-XXXX-MB.

Another attribute of top-down organizations is believing they are the smartest ones in the room/village. It never crosses their minds that people that come to them are sincere, trying to do better, wanting to learn, and appreciative of help. What top-down organizations hear is "blah, blah, blah." They don't really listen, then prescribe a one-size-fits-all answer that may or may not be useful in the current situation.

Top-down organizations can outsmart themselves thinking they know what is really occurring even with no firsthand knowledge. They fill the gaps in their knowledge with their limited and often outdated experiences and don't ever consider other possibilities, like there is an alternative way to do things.

Bottom-up organizations, like the Board Synergy Club, will challenge the status quo thinking, they will make suggestions, not because they plan to execute them, but rather to motivate people to think outside the box. The cause of action claim in Exhibit H is an example of the type of challenge statements that come up in bottom-up conversations. It does not mean that a plan is in place and action is going to happen.

Exhibit J – From April 25th, 2024, Officer's Committee Meeting Transcript

Ms. Robinson: You got to nip that.

- *Mr. Foster*: Right. You know I was very clear with Eva on the phone today with Fausto on speaker that I don't see anything about this club that is recreational in nature. um this is this is forming up to be a business.
- Mr. Fabbro: Adversarial.
- Mr. Foster: An adversarial business.
- Mr. Fabbro: Yes. An adversarial business.

10. <u>The Board Synergy Club is forming a business</u>. This allegation is unknown to the defendants and therefore denied. The Board Synergy Club is a group of delegates, board members, and concerned owners who meet to network and try to improve how they perform their unpaid, volunteer duties. Everyone involved is looking to reduce their workload and return to enjoying retirement or preparing for it.

The Board Synergy Club is in no way adversarial. It aspires to live out the famous Frederick Douglass quote: "We will unite with anyone to do right, and no one to do wrong." The club believes everyone will be best served if UCO, W.P.R.F., INC. and Associations sincerely work together and help each other be successful. Unfortunately, there are adversarial organizations within Century Village, but the Board Synergy Club is not one of them.

UCO seems to be overstepping its bounds, by trying to pressure another organization (W.P.R.F., INC.) into preventing the Board Synergy Club from meeting which will negatively impact the internal workings of many associations. This is not permitted in the UCO by-laws. It is also another example of thinking they are the smartest people in the village. When they see things that aren't there and others don't see, they don't self-reflect, they put pressure using tactics like threatening legal action (See Exhibit L), and so forth.

- Mr. Foster: That and we're going to all get together and deal with management companies.
- Ms. Robinson: That's brokerage.
- *Mr. Foster*: That's agency.
- Ms. Robinson: Well, that's brokerage.
- Mr. Foster: Yes, you're right. And not good. So, it may be time to start getting tough with this.
- *Ms. Caputo*: They're planning to take over here.
- Ms. Dreiss: Is Eva able to disband that club in the clubhouse?

Exhibit K – From April 25th, 2024, Officer's Committee Meeting Transcript

Ms. Robinson: That was the first shot over the bow, to me. I'm threatening you with action.

- *Mr. Foster*: She has in the past at David's request. A similar group, the Messenger Club was decamped from (unintelligible). Also, they were prohibited from distributing their newspaper in the clubhouse.
- *Mr. Fabbro*: We have asked her she said she's gone for a legal opinion and the legal department didn't give their blessing.

Ms. Dreiss: Well, if she did it before?

Mr. Fabbro: But she's watching them. This is what she told us.

Ms. Dreiss: Watching is no good. Don't give them space.

Mr. Fabbro: I'm not disagreeing with you. If it was me that would have been a cease and desist.

11. The Board Synergy Club is planning to take over here. This allegation is

unknown to the defendants and therefore denied. Of course, it is impossible for the Board Synergy Club to take over anything, as they are just a group of delegates, board members, and owners who network about how they can do their unpaid, volunteer job more effectively. UCO's real concern was raised by Mr. Foster in Exhibit M. UCO needs to improve their product and service or its constituents will go elsewhere.

The Board Synergy Club provides valuable information in one place via its website and listens to people's concerns while treating everyone with honesty, dignity, respect, and sensitivity. They refrain from telling people what to do and instead tell people what to think about and direct them to resources, including UCO, that can help. The Board Synergy Club shies away from one-size-fits-all responses, and instead listens to the particulars so it can direct people to the best resources.

UCO struggles to understand what their constituents need. Our club is making sincere efforts to help UCO better serve their constituents, but their outdated organizational structure and ideas prevents them from recognizing the obvious, and they end up rejecting the help. *Exhibit L* – From April 25th, 2024, Officer's Committee Meeting Transcript

- *Mr. Foster*: We have a contract with WPRF. The contract is between management. And that UCO is the sole marketing agent for the unit owners of the associations of Century Village. Allowing this to happen I think is a gray area, breach of contract.
- *Ms. Caputo*: It is a very gray area. She (Eva) likes the guy (Kelly). She doesn't think he's doing anything wrong. We're saying he is.

Ms. Robinson: That one statement to that (first shot across the bow) is.

12. The Board Synergy Club's existence is causing W.P.R.F., INC. to breach

their contract. This allegation is unknown to the defendants and therefore denied. To insinuate that an organization (W.P.R.F., INC.) is breaching a contract based on flimsy evidence, even UCO's LCAM believes to be nothing more than the use of a "bad phrase" (See Exhibit M) can be very reckless. Using evidentiary terminology is not the same as having evidence of wrongdoing, nor is it very professional. Organizations cannot allow themselves to be strongarmed into doing something wrong just because someone says they should, most organizations require some kind of evidence of wrongdoing, followed by some form of due process, which based on the claims brought forward in the April 25th, 2024, UCO Officer's Meeting, does not appear to exist.

This is another claim using specific language insinuating a prelude to legal action (See Exhibit H). Generally, veiled threats of legal action come from a position of weakness where one party knows they have insufficient evidence to get their way and instead resort to force to try to get their way.

A more effective approach is to act in good faith, with honesty, humility, and transparency. Treat others as partners, not adversaries. Find common ground and work for the good. Treat others with honesty, dignity, respect, and sensitivity.

Exhibit M – From April 25th, 2024, Officer's Committee Meeting Transcript

- *Mr. Foster*: My personal thought is that this group doesn't realize how deep the swimming pool they're swimming in. They think it's 10 feet. And it's really 1,000 feet deep.
- Ms. Robinson: When you say take action ...
- *Mr. Foster*: They don't even realize. I don't even think they realize that that's a bad phrase we take very seriously.
- *Ms. Robinson*: Hold us responsible? To me that's the first shot over the bow. When you say I'm going to hold you responsible. Oh wait a minute! Let's talk.
- *Mr. Foster*: Having said all that, I think we're on the right course of very simply continuing what we're doing which is offering a better product and a better service. We keep doing our jobs. It's a pimp. Who's the amateurs and who are the professionals.
 - 13. The Board Synergy Club may have worded something poorly. This

allegation is true. A prudent person would ask why after publishing 7,275,020,288 bytes of information on its websites, and sending dozens of emails, and having dozens of open meetings, would the Board Synergy Club finally fire, as Ms. Robinson says, "the first shot over the bow?" Isn't it more reasonable to assume as Mr. Foster says, "I don't even think they realize that that's a bad phrase we take very seriously?"

Speaking of bad phrases, yes, Mr. Foster is using a pimp, a man who controls prostitutes and arrange clients for them taking part of their earnings in return, as his example of defending the difference between how UCO operates and how the Board Synergy Club operates. I guess he is insinuating that the Board Synergy Club, attended by many Delegates, are amateurs.

Point taken, Mr. Janssen admits he is often the dumbest person in the room. Mr. Janssen and the Board Synergy Club give up their time to try to make a positive difference for others, not control access to knowledge and services or retain power. They are okay saying they don't know, asking for help, doing a little research, or just listening to someone having a bad day.

Exhibit N – From April 25th, 2024, Officer's Committee Meeting Transcript

- Ms. Caputo: Sorry? That's not enough. We could be doing everything in our power and if the people are against us and they are obviously... And a lot of people are for him (Kelly) because he's a good talker. He doesn't have the right information all the time. I told him one time he had said something I said no that's wrong you better look at. I suggested he come into the office before the election and learn. You know take a position you know like many of us did working at the desk. Like investigation, whatever to learn the correct information.
- Ms. Robinson: I don't mean to interrupt you but I don't think this is the right form to discuss the particulars of the situation because we're on the record.
- Ms. Caputo: Well, I think it away those concerns because he doesn't really know the right and the wrong and he's doing things that he...to me it's obviously wants to take over UCO.
- Ms. Robinson: I'm not disagreeing with you, I'm just saying...
- Ms. Caputo: okay that's fine...

14.

Mr. Fabbro: We're on the record of acknowledging the fact that we're keeping an eye on what's happening. That's all I I wanted to um...there was one other thing but it slipped out of my mind.

<u>A lot of people are for Kelly Janssen</u>. This allegation is true. The reality is they admire the principles that Mr. Janssen promotes. Many people in Century Village are attracted to the idea of organizations operating with transparency while treating everyone with honesty, dignity, respect, and sensitivity. They prefer organizations practicing teamwork versus hoarding knowledge and having adversarial relationships with key constituents. And they appreciate people who have the courage to always act with integrity. Mr. Janssen surprised many by getting nearly half the votes while being a new resident who never spoke out at Delegates Assemblies and decided to run for President just over two months before the election. His principle-based message struck a chord with many and the website he created at the behest of Board Synergy Club participants which had just 160 unique visitors before running for President, now has nearly 900.

One must ask themselves why UCO would make false claims in such a public way. Is it because they want to damage Mr. Jannssen's reputation and popularity eight days before another UCO election to prevent him from attaining office?

AFFIRMATIVE DEFENSES

Affirmative Defense No. 1. These claims are false.

Affirmative Defense No. 2. The plaintiff failed to allege facts sufficient to support their claims.

Affirmative Defense No. 3. The plaintiff is publicly sharing false claims to hurt the defendant's chances in the upcoming UCO election.

REMEDIES SOUGHT

The defendants are asking that these claims cease as they are false. The defendants are also asking that these false claims be retracted at the next UCO Officer's Meeting and in a Special Edition LCAM Report or ad-hoc UCO Reporter Article from the UCO President delivered electronically before the election, to allow Mr. Janssen a somewhat fair chance in the upcoming May 3rd, 2024, UCO election.